Public Complaints

The Board recognizes the need to provide for the orderly resolution of any complaint brought by a member of the community. It is the belief of the Board that all such complaints should be handled and resolved as close to their origin as possible. Therefore, the complaints will be referred through the proper administrative channels for resolution before investigation or action by the Board. Exceptions are complaints that concern Board policies or actions.

In keeping with this intent, the Board advises the public that the proper channeling of complaints involving instruction, discipline or learning materials is as follows:

1. Teacher, counselor or media specialist;
2. Principal;
3. Superintendent;
4. Board.

The proper channeling of complaints arising out of a purported violation, interpretation or inappropriate application of district policies or administrative regulations is as follows:

1. Principal;
2. Superintendent;
3. Board.

Complaints about school personnel will be referred to administration for investigation before any consideration and action by the Board. The Board will not hear charges against employees in open session unless an employee requests an open session.
The proper channeling of complaints regarding district facilities is as follows:

1. Director of operations;

2. Superintendent.

END OF POLICY

Legal Reference(s):

ORS 192.610 - 192.690  ORS 332.107  OAR 581-022-1940

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).

Cross Reference(s):

GBNAA/JFCFA - Cyberbullying
JFCFA/GBNAA - Cyberbullying